Mohammad Mohsen Faraghzadeh

IT Infrastructure Consultant Grade 2 at

Tehran IT Guilt Organization

Contact Information

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Birth: 1982

Academic Education

- **PhD Candidate**

  Information Technology Management

- **Master of science**

  Software Design and Development

- **Bachelor**

  Computer Engineering

About

As an executive and team lead of IT infrastructure management, I have over 15 years of experience in overseeing and delivering IT solutions that support business objectives and operations. I am a certified expert in governance and project management, with credentials such as Doctor of Management, ITIL, and COBIT.

My core competencies include designing and implementing IT strategies, policies, and standards, managing IT budgets and audits, ensuring IT compliance and risk management, leading IT projects and services, and fostering IT innovation and transformation. I am also proficient in various IT frameworks and methodologies, such as ITIL, Agile Scrum, and ISO 20000. My mission is to leverage my expertise and leadership skills to enable companies to achieve operational excellence, customer satisfaction, and competitive advantage.

Major Duties, Accountabilities, and Responsibilities

- Managing IT SBU (Small Business Unit)
- Managing the financial budget and expenses of the department toward company goals.
- Managing teams, onboarding new staff, and developing the existing team members.
- Managing tactical and strategic activities with focusing on continuous improvement to customer satisfaction
- Managing suppliers and IT consultants to ensure technical skills are at the disposal to overcome technical issues or projects.
- Ensuring consistent risk management, change management, monitoring, and incident response in IT services.
- Administering everyday functions for the organization and coordinating with the executive director to prepare all long-term strategies to achieve all goals and evaluate the performance of various fundraising programs.

My Main Skills

- Experienced in process improvement projects.
- Experienced in cloud-based infrastructure solutions.
- Flexible to manage different projects (Portfolio management)
- Ability to make solid business decisions in a dynamic and fast-paced environment.
- Team player with excellent consultative and communications skills and the proven ability to work effectively with internal and external clients, vendors, and consultants.
- I gained strong management and leadership skills through many years of experience managing people, processes, and technology.
- Manufacturing techniques for inventory control, quality, product availability delivery, cost reduction, and process improvement.
- Adaptable to a company culture of coaching and teamwork.
- Setting high standards across operational teams and driving toward targets.
- Ensuring the KPI's targets are met while driving quarter/quarter improvements.

Experiences:

State Organization for Registration of Deeds and Properties
Roll: IT Infrastructure Consultant, 2024 - Now

> Description: Data center consultant

Bank Shahr ICT Holding
Roll: IT Infrastructure Consultant, 2024 - Now

> Description: IT and data center consultant

Tehran University
Roll: IT Infrastructure Consultant, 2023 - Now

> Description: Designing and rebuilding faculties server rooms

Mobeen Persian Gulf Energy

Roll: IT Infrastructure Consultant, 2023 - 2024

Description: Consultancy and site design services supporting DRS of Mobeen Persian Gulf Energy Company in the field of data center design and infrastructure services

Atomic Energy Organization of Iran
Roll: Physical Infrastructure Trainer, 2022

Description: Training Atomic Energy Organization of Iran staff

- TIA- 942 Course
- CDCP course
- CDCS course

ZirSakht Fanavari Tejarat Iranian (ZAFTA) co.

Roll: IT Infrastructure Department Manager, 2020 - Now

Description: Providing services for Tejarat Bank
- Providing managed service
- Managing vendors and suppliers
- Managing IT teams to design, develop, and support Tejarat Bank infrastructure and services
- Redesigning and rebuilding Tejarat Bank data centers (Zanjan DR, Torkamanestan Manin DC)
- Auditing Tejarat Bank Iranian and Eskandari data centers.

Aryahamrah Samaneh co.

Roll: IT Department manager, 2010 – 2020

- **Shaparak Project (Financial Hub Fanavaran Service)**
  Year: 2020 - 2020
  (Behalf of Magfa Co.)
  Description:
  - Managing technical teams to set up and support the Shaparak Hub Fanavaran service.

- **Sina Bank Project**

  Description:
  - Providing managed services for expanding and supporting IT services.
  - Supporting main, backup, and disaster recovery data centers of Sina Bank.

- **RMTO (Road Maintenance Transportation Organization) Project**

  Description:
  - Providing managed services for expanding and supporting IT services.
  - Supporting clients and IT devices, including network, server, and storage, Telecommunications, Backup, and live services.

- **NIOCEXP (National Iranian Oil Company Exploration Directorate)**

  Description:
  - Providing managed services
  - Managing vendors & suppliers

- **MCI (Hamrah E Aval) Data Center Project**

  Description:
  - Supporting MCI Data Center (Babaei) Physical infrastructure facilities.
  - Developing a data center monitoring system to observe issues and reduce downtimes.

- **Supreme Audit Court (Divan Mohasebat) Project**

  Description:
  - Redesigning and rebuilding IT infrastructure and data center
  - Supporting IT devices and services including Oracle Database, Network, Network Security, Server, Storage, and Backup.
  - Managing vendors & suppliers

- **NIOPDC (National Iranian Oil Product Distribution Company) Project**

(Behalf of ISIRAN Co.)

Description:
- Supporting IT devices and services including Oracle Database, Network, Network Security, Server, Storage, and Backup. (Providing cutting edge technologies)
- Managing vendors & suppliers

- **NIGC (National Gas Company) Project**

Description:
- Supporting IT devices and services infrastructure including Oracle Database, Network, Network Security, Server, Storage, Backup

- **Bonyad Mostazafan Data Center Project**
  (Behalf of Iran Borna Co.)

Description:
- Developing services such as SAAS, IAAS, Colocation, ...
- Setting up telecommunications based on radio and fiber links.
- Supporting data center physical infrastructure facilities
- Supporting IT devices and services including Network, Network Security, Server, Storage, and Backup.

- **NIOPDC (National Iranian Oil Product Distribution Company) Project**

Description:
- Designing and manufacturing 2600 IT 28-unit IP44 standard Racks.
- Designing and manufacturing controlling units and sensors for Racks.
- All certifications of electrical systems and IP44 were issued by EPIL company.

- **Tejarat Bank Data Center Project**

    Description:
    - Maintenance and support of main & backup & disaster recovery data centers of Tejarat Bank.

- **Khuzestan Power and Water Authority Data Center project**
    Roll: Consultant
    Project Location: Ahwaz, Iran
    Description:
    - Providing RFQ (Request for qualification) and RFP (Request for proposal) for data center construction.

- **NIOPDC (Smart Fuel Card System) Project**

    Description:
    - Responsible for supporting Tehran and Alborz province's gas station IT systems which were connected to the IT Poolers located in separated provinces through the main Data Center.

- **Mahan Airline Data Center Project**

    Description:
    - Designing a passive network of Mahan DC
    - Training Mahan Air Staff

- **Tejarat Bank Data Center Project**

    Description:
    - Designing a passive network of Mahan DC
    - Training Mahan Air Staff

Gandom co.

Network Specialist, 2008 - 2009

Other experiences:

Consultancy, designing, and rebuilding IT infrastructure of:

Pars Khodro, Municipality district 1&2&3&5&9&22, North freeway, …

Training Courses and Certifications

- **IT Infrastructure Consultant Grade 2**
  Tehran IT Guilt Organization, 2022
  Tehran, Iran

- **ITIL V4**
  IT House, 2021
  Tehran, Iran

- **Project EXPO**
  Project Controls EXPO, 2021
  Tehran, Iran

- **Babok**
  IT House, 2021

- **Risk Management**
  Aryana Academy, 2021

- **Agile Product Management**

Scrum.ir, 2020 (Online Course)

- **IT Infrastructure Consultant Grade 3**
  IT Guilt Organization, 2017
  Tehran, Iran

- **Scrum Master**
  Scrum.ir, 2019

- **CDFOM (Certified Data Center Facilities Operation Manager)**
  EPI, 2016
  Kuala Lumpur, Malaysia

- **CDCS (Certified Data Center Specialist)**
  EPI, 2016
  Kuala Lumpur, Malaysia

- **CDCP (Certified Data Center Professional)**
  EPI, 2016
  Kuala Lumpur, Malaysia

- **VCP ESXI – V6**
  Remis, 2015
  Tehran, Iran

- **HP Server Professional**
  Arjang, 2015
  Tehran, Iran

- **PMbok**
  Fasl, 2013
  Tehran, Iran

- **TIA – 942**
  (The Telecommunications Industry Association)
  Career Digit, 2011

Tehran, Iran

- **TIA-568**
(The ANSI/TIA-568 family of Telecommunications Standards contains the requirements for balanced twisted-pair, optical fiber)
Fahim Consultancy, 2011

- **TIA-606B**

(ANSI/TIA-606-B is a voluntary standard that establishes the labeling and record-keeping standards for telecommunications and network systems)
Fahim Consultancy, 2011
Tehran, Iran

- **ITIL-V3**
(This is the third version of the Information Technology Infrastructure Library, a globally recognized collection of best practices for managing information technology)
Aryahamrah Samaneh, 2010
Tehran, Iran

- **CCNP**
Tehran institute of technology, 2009
Tehran, Iran

- **CCNA**

Tehran Institute of Technology, 2008
Tehran, Iran

- **SQL Server 2005**

Tehran Institute of Technology, 2008
Tehran, Iran

Languages

English
Persian