

MohammadReza Mehrazma

Business Information Pack



SCAN ME



University Lecturer, Instructor, Researcher,
Lead Auditor, Councilor, Security Strategy
Manager

- Information Security
- IT Service Management
- IT and IS Governance, GRC, and BCMS

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1. Resume

1.5.1. General Information

1.5.2. Who am I?

With experience in GRC, BCMS, IT Service Management, Information Security, and IT Governance, I provide various services as an instructor, university lecturer, researcher, consultant, and lead auditor.

1.5.3. Biography

My name is MohammadReza Mehrasma, and I was born in the Iranian capital of Tehran on March 21, 1977.

I've built various IT best practices at several companies. I've led them to gain desirable advantages to increase Information and Technology values since 1994. Furthermore, I use my talents and abilities to design and manage IT Service Management, Information Security Management, GRC, BCMS, and IT Governance for enterprises of different types, sizes, and cultures.

I do audits and assessments as an ISO/IEC 27001 and ISO/IEC 20000 auditor. In addition, I have extensive expertise as a team leader, CISO, Security Governance Manager, CEO advisor, Project Manager, IT Manager, CISO, and CIO.

References will be provided upon request.

1.5.4. Achievements

In recent years, I've had several accomplishments, including:

A) Teaching

In recent years, I have instructed over 60 different course topics, as you can see in my [Teaching Section](#).

As a university lecturer and business course instructor, I've come up with many course ideas.

B) Auditing and Assessments

More than 270 person-days since 2018, such as:

Internal and External audits of ISO/IEC 27001

Internal Audits of ISO/IEC 20000-1

I am assessing some frameworks such as COBIT, C2M2, and CIS.

C) Consulting

I have managed many projects; for the past decade, I have consulted on more than 60 projects in:

1. IT Strategy
2. ITIL
3. ISMS
4. COBIT Assessment
5. Enterprise Architecture

1.5.5. Personal Skills

- High motivation for building and leading a small and a large-scale multi-functional team
- Strong negotiation and problem-solving skills
- A history of successfully initiating, executing, and measuring projects
- Robust reporting and presentation skills
- Strong knowledge of Information Technology and Information Security
- Strong understanding of Information Technology Service Management (ITSM)
- Strong sense of IT Management and IT Governance (COBIT)
- Excellent verbal and nonverbal communication skills
- Perfect vocal and non-vocal communication skills
- Have strong experience in working with different industries.



1.2. University Backgrounds

1.2.1. PhD – Computer Engineering (Computer Networks and Secure Computing)

Tehran North Branch Islamic Azad University, Tehran, Iran
(August 2023 – Now)



1.2.2. MBA – Information Security Management

PECB University, Washington DC, United States (Feb 2021 – Jan 2024)

I developed two theses at this university based on information security:

1. ISMS project challenges lead to the failure
2. The Human Factors that affect Information Security Implementation failures

PECB UNIVERSITY
EXCELSITATIO PER VERITATEM



1.2.3. Master of Science in Information Technology – Computer Networks

Science and Research Branch Islamic Azad University, Tehran, Iran
(22 Sep 2016 – Nov 2020) – GPA 4 (18.16 of 20)

The subject of my thesis is "Customer clustering by combining the particle swarm and K-Means algorithms and analyzing their behavior on commercial websites."



1.2.4. Bachelor of Science in Computer Software Engineering Technology

Pardis Branch Islamic Azad University, Tehran, Iran
(21 Jan 2014 – 6 Oct 2015) – GPA 4 (19.14 of 20)



1.2.5. Associate Degree in Computer System Software

University of Applied Science and Technology (Jan 2001 – 22 Jun 2003)

1.3. Experiences

1.3.1. Memberships History¹

- Official Consultant of Information Technology
- Official Member of the Security Commission (AFTA) of Tehran NSR
- Member of JTC1/SC27 Sub Committee
- Member of Information Technology Professionals Association (ITPA) – Australia
- National Society of Professional Engineers
- * IT Loan Assessor (Auditor) of the Information Technology Organization of Iran
- * Consultant of Cyber Security Research Center of Science and Research Branch Islamic Azad University
- * Member of the Loan Auditor Committee of Tehran NSR
- * Official Member of consultant commission of Tehran NSR

¹ Memberships with (*) have expired.

1.3.2. Teaching Experience

I have been teaching since 1991. I've taught information security and information technology courses. For more information, please see section 2.5.2.

1.3.3. Job Backgrounds

1.3.3.1. *PECB MS - ISO/IEC 27001 Auditor*

Interim MS Auditor for ISO/IEC 27001 – Canada (2021-2022)

1.3.3.2. *A Freelancer – Information Security and IT Service Management Expert (April 2010 – Present)*

- I deliver my services as an instructor, consultant, and lead auditor in:
 - Information Security
 - IT service management
 - IT Governance
 - Security Strategy
 - Risk and compliance
 - Incident management



1.3.3.3. *Royal Pardaz Tiam (March 2022 – Present)*

As Head of the Security Governance Department

My teams deliver an array of services, such as:

1. Assessment and Audit
We deliver ISO/IEC 27001 and ISO/IEC 20000-1 Audit and assess security maturity models.
2. GRC Solutions
Assessment, establishing, implementing, maintaining, and continually improving ISO/IEC 27031, ISO 22301, GRC, and ISO/IEC 27035
3. IT Service Management Solutions
We deliver IT service management frameworks such as ISO/IEC 20000 and ITIL.
4. Training, Awareness, and Security Culture
Delivering training sessions and developing a training plan for improving security culture in organizations.
5. IT and IS Strategy and Governance Solutions
Assessment, establishing, implementing, maintaining, and continually improving security strategy platforms based on ISO/IEC 27032, COBIT, NIST CSF, CIS, C2M2, SABSA, and ISO/IEC 38500

1.3.3.4. *AB Call Center -Safire Abi Aram (June 2020 – March 2022)*

As Senior Advisor to the CEO in IT and Information Security and Top Manager Representative in Information Security

Iran's first outsourcing call center and contact center was established with over ten years of experience in critical domestic and international projects. AB Call Center has recognized the value of education in this industry since its inception. It has also worked with experts in this field as instructors. It is based on the organization's knowledge and experience and the managers of various levels of specialized call center courses.

1.3.3.5. *Cyber Security Research Center of Science and Research Branch Islamic Azad University (November 2017- June 2020)*

As Cyber Security Researcher and Consultant

Researches scope:

Information Security, Big Data, Data Science, Behavior analysis, IT and IT security master plans (Incident Management responses), and Human resource training master plans.

1.3.3.6. Saman IT Group (November 2017 – June 2020) – Project manager and consultant

As Project Manager and Councilor

IT strategic planning and provision of ITMP Audit and evaluation of IT maturity of organizations Consultation and implementation of COBIT, ITIL, ISMS, Risk Management EA, and VAL IT.

- I have participated in over 20 projects as a project manager or technical lead.

1.3.3.7. SafeSoft Co. (October 2014 – November 2017)

Safe Soft is a Security Solutions Provider in the Middle East, mainly active in Iran. Safe Soft primarily focuses on Security Appliances and Devices, Antivirus and Web Optimization, and Network Enhancement Tools. Safe Soft was established in 2010, and for less than three years, signed contracts and started providing services to large enterprises and SMEs.

My positions were:

- CTO (Chief Technical Officer and Support Team Manager)
- Promoted to Security Solutions Manager
- Promoted to Vice president
- Advisor to CEO

1.3.3.8. Kahkeshan Group (November 2013 – March 2014)

Kahkeshan Group companies provide security solutions at the enterprise level, especially in information technology and information security education.

My Positions were:

- Sales and Business Development Manager
- TA (teacher assistance) in security courses.

1.3.3.9. Arka Systems (March 2013 – November 2013)

As managing director, deputy

Arka Systems works on endpoint security solutions and has two well-known exclusive products in Iran

1.3.3.10. Zaeim Electronic Industries – IT Department (Aug 2009 – Mar 2013):

As project manager

In IT service development, ITIL, and ISMS projects

1.3.3.11. Boshra Persian Network BPN Co. (Jul 2008 – May 2013):

Founder and CEO

1.3.3.12. PCNL Co. (Pishgam Communications Native Land, Jun 2005-Mar 2008):

Founder and CTO

1.3.3.13. Raymehr IT Company (Oct 2002- Mar 2007):

Technical person, web hosting support, and thin client support.

It was an ISP and delivered various services.

1.3.3.14. Web Design Group Network Solutions (1997-2005):

Network Solutions & Online Solutions Company

This company joined PCNL Co. in 2005

1.3.3.15. Behineh Pardazi Co. (1994-1997):

Technical person, help desk of BBS system, and QC team member

1.4. Knowledge Experiences

I have over 5000 hours of training experience, especially in network security and security concepts. My certificates are available in the certificate section.

1.4.1. Information Security

- Consulting, Design, Implementation, Internal Audit, Auditing, Process Improvement.
- ISO/IEC 27001
- ISO/IEC 27002
- ISO/IEC 27003
- ISO/IEC 27005
- ISO/IEC 27007, ISO/IEC 27008
- ISO/IEC 27031
- ISO/IEC 27035
- ISO/IEC 27032
- COBIT for security
- NIST
- CIS
- C2M2
- Internal and external audits

1.4.2. IT Service Management

- Consulting, Design, Implementation, Internal Audit, Auditing, Process Improvement.
- ITIL and ISO/IEC 20000
- Internal and external audits based on ISO/IEC 20000-1

1.4.3. COBIT - Control Objectives for Information and Related Technologies

- COBIT 4, 5, and 2019 Foundation
- COBIT Assessment
- COBIT Implementation

1.4.4. Enterprise Architecture

- TOGAF
- FEAF (federal enterprise architecture framework)
- ArchiMate

1.5. Certificates & Qualifications

1.5.1. Network



CCIE - from ERN: ERN# 50011004 by MohammadAli Shahi

CCNP - from ERN: ERN# 50011004 by MohammadAli Shahi

CCNA - from ERN: ERN# 50011004 by MohammadAli Shahi

1.5.2. Telephony Systems



Telephony System Monitoring and Billing – 2012

Advanced Telephony System Management – 2012

AASTRA MX-One Telephony System – 2012

Telephony System Manager - 2012

1.5.3. Some Security Online Courses



US Department of Homeland Security

100W - Operational Security (OPSEC) for Control Systems



Charles Sturt University

- Phishing Countermeasures (May 2018)
- Enterprise Cyber Security Fundamentals (April 2018)
- Applying Law to Emerging Cyber Dangers (March 2016)
- Introductory Certificate in Business Analysis (August 2016)
- Virtualization Jumpstart (Mar 2015)
- Cloud Models, Architecture, and Risk Management (May 2015)
- Project Management Professional (PMP) Certification Masterclass (Aug 2015)
- Digital Forensics (Oct 2015)

Antivirus



- Avira Technical Expert - BUSINESS SOLUTIONS (February 2015 – February 2017)
- Avira Technical Expert - Consumer Solutions (February 2015 – February 2017)
- Avira Sales Expert (February 2015 – February 2017)
- Avira Technical Expert (August 2013 – August 2015)



- Kaspersky Lab Certified Professional (January 2015 – Present)

1.5.4. Information Security and IT Service Management

PECB

- ISO/IEC 27001 Lead Implementer
- ISO/IEC 27001 Lead Auditor
- Lead Cybersecurity Manager
- Lead Incident Manager ISO/IEC 27035
- Certified Data Protection Officer – Lead Manager
- Certified Lead Forensics Examiner – Lead Manager



- Information Security Management System Auditor/Lead Auditor ISO/IEC 27001:2013



- ISMS Requirements and Implementation ISO/IEC 27001:2005
- ISMS Auditor/Lead Auditor ISO/IEC27001:2005



- ISMS Requirements and Implementation ISO/IEC 27001:2005
- ISMS Auditor/Lead Auditor ISO/IEC27001:2005
- Lead Auditor/ Auditor ISO/IEC 20000-1:2011, Information technology -- Service management -- Part 1: Service management system requirements
- ITIL V3 Foundation



ITIL v3 – Practitioner



- ISMS Implementing by IMQ – seminar



- ISMS Auditor/Lead Auditor Kahkeshan Institute of Technology



- ISMS Auditor/Lead Auditor ISO/IEC 27001:2005

1.5.5. Brands Certifications



- NetASQ Administration by NetASQ France



- Falcongaze Technology Training (December 2014- Present)
- Falcongaze Secure Tower Technical Support Initiate Level (April 2015 – Present)



- Technical Support – Endpoint (Risk Advisor)
- Technical Support – Endpoint (Application Control)
- Technical Support – Endpoint (Data Loss Prevention)
- Technical Support – Network (Firewall Enterprise)

1.5.6. Professional Skills



- Scrum Foundations Professional Certificate - SFPC (ID: 55388378)
- Remote Work and Virtual Collaboration – RWVCPC

1.5.7. Call Center and Contact Center



- ISO 18295 Customer Contact Centers Description of requirements.

1.5.8. Others Certificates

- Cloud Security - Tehran NSR
- Data Leakage Prevention – Tehran NSR
- Network + as Faculty
- CCNA as Faculty
- E-Marketing as Faculty
- System Introduction personal information security as Faculty
- ICDL Level 1 and Level 2 as Faculty
- Microsoft MCSE 2003
- Linux Red Hat Fundamental
- CCNA (ICND 1 – in 2005, ICND 2 - in 2005)
- CCNP (BSCI – in 2006, ISCW – in 2005, BCMSN in 2006)
- CCSP (IPS - in 2007, SNRS – in 2006)

1.6. Publications and Articles

1.6.1. Academic Articles

- Customer clustering by combining the particle swarm and K-means algorithms and analyzing their behavior on commercial websites
Submitted to SPRE (ID: SPRE-2012-1129)

1.7. Research Projects

These researches are based on projects and their results to develop guidelines and requirements.

- National Cyber Incident Management Response Plan

- Delay Tolerant Networks – Mobile Robots, Vehicle
- IoT technologies and Protocols
- WSN Mobility Sync
- Network Management Tools
- GRC frameworks and tools
- Customer care, based on social engineering – in 2004
- Kerio Winroute firewall as Appliance – in 2005
- Open Source UTM and Firewalls
- Windows SBC and Cloud computing for Windows 2012
- Digital complete codec player Hardware and firmware (media center device solutions) – in 2008
- Preparing paper for cloud computing security for ISI (Just in researching phase)
- Data Leakage Prevention – road maps for organizations' implementation
- Distributed Benchmarking System in 2017

1.8. HR and Personality Test Results

MBTI Test: ENTJ (The Commander, ENTJs are natural-born leaders. People with this personality type embody the gifts of charisma and confidence and project authority in a way that draws crowds together behind a common goal).

For downloading the full report:

http://s9.picofile.com/file/8299402426/JobVision_MBTI_Test_Result_13960408_123628_5822_.PDF.html

Password: MBTI

EMOTIONAL INTELLIGENCE (EQ): Total 90 (Self-awareness:92, Self-motivation:95, Empathy: 88, Managing Relationships: 84)

For downloading the full report:

<http://s8.picofile.com/file/8299402876/EQ.pdf.html>

Password: EQ.

Greek Archetypes: The top 3 of my God archetypes are Hermes, Zeus, and Poseidon.

1.9. English Proficiency

DET (Duolingo English Test) = 115 is equal to IELTS 7 and TOEFL iBT 92-96

2. Service Catalogue

2.1. Introduction

My Service Catalogue lists all the services I've delivered to different companies. This catalog describes and defines my services and service goals. It serves as a reference point for negotiating benefits with firms.

In the long run, improvements in service quality and reduced service disruption achieved through acceptable service quality can result in significant financial savings and cost-effective IT services. IT staff spends less time and effort fixing fewer problems, allowing IT clients to continue running their businesses uninterrupted.

2.2. Scope

My Service Catalogue lists all of the services I now provide to businesses. As each service evolves, it will outline its goals and specifics.

2.3. Assumptions

My service level commitments are based on real-world results, meaning typical average business loads. It excludes uncommon events like increased external activity due to a press release, promotions, or new company units.

2.4. Customer Responsibilities

Customer involvement at any level of the project would be welcomed. I will make sure that my consumers are happy.

2.5. Services

2.5.1. Audit and Assessment

I have audited:

- 1) ISO/IEC 27001 Information Security Management Systems
- 2) ISO/IEC 20000-1 Service Management System

I also provide COBIT, ITIL, and ISMS maturity assessments as "status quo" and "TO BE" and develop gap analyzing reports for any business.

Internal audits based on ISO/IEC 27001 and ISO/IEC 20000-1.

2.5.2. Teaching

- I am willing to teach some, but not all, of the relevant subjects. I can assist with requests for material training, particularly in information security.
- During my more than 26 years as a teacher, I have achieved the following:
- When I was 14, I taught for the first time, and the subject was Commodore 64 programming.
- Since then, my classes have had almost 3800 students enrolled (except private and university students).
- My overall number of teaching hours is more than 12000. (except for private students and university students).
- There must be a minimum of four students in each class. - The computer for management at Cambridge International College
- In the Awareness for Information Security course for Pasargad Bank, the maximum number of students in my classes was 80.

2.5.2.1. Information Security

- 1) Information Security Management System (ISMS) – Describe the requirements
- 2) ISMS – Implementation based on ISO/IEC 27002, 27003
- 3) ISMS – Internal Audit based on ISO/IEC 27001 and ISO 19011
- 4) ISMS – Lead Audit based on ISO/IEC 27001, 27007 and 27008
- 5) Information Security Risk Management based on ISO/IEC 27005

- 6) ISM - Monitoring, measurement, analysis, and evaluation ISO/IEC 27004
- 7) Guidelines for cybersecurity - ISO/IEC 27032
- 8) Awareness of Information Security
- 9) COBIT for Information Security
- 10) Phishing Countermeasure

2.5.2.2. SANS Courses

- 1) SEC301: Introduction to Cyber Security
- 2) SEC401: Security Essentials
- 3) SEC440: Critical Security Controls: Planning, Implementing, and Auditing
- 4) SEC566: Implementing and Auditing the Critical Security Controls - In-Depth
- 5) MGT414: SANS Training Program for CISSP® Certification
- 6) MGT415: A Practical Introduction to Cyber Security Risk Management
- 7) MGT433: SANS Security Awareness: How to Build, Maintain, and Measure a Mature Awareness Program
- 8) MGT512: Security Leadership Essentials for Managers
- 9) MGT514: Security Strategic Planning, Policy, and Leadership
- 10) AUD507: Auditing & Monitoring Networks, Perimeters & Systems
- 11) AUD566: Implementing and Auditing the Critical Security Controls - In-Depth

2.5.2.3. PECB

- 1) PECB Lead Risk Manager
- 2) PECB ISO/IEC 27001 Lead Implementer
- 3) PECB ISO/IEC 27001 Foundation
- 4) PECB ISO/IEC 27001 Lead Auditor
- 5) Lead Cybersecurity Manager
- 6) Lead Incident Manager ISO/IEC 27035
- 7) Certified Data Protection Officer CDPO
- 8) Certified Lead Forensics Examiner CLFE

2.5.2.4. EC-Council

- 1) CCISO - EC-Council Information Security Management (EISM) certification

2.5.2.5. ISACA

- 1) CISA - Certified Information Systems Auditor

2.5.2.6. Audit and Lead Audit

- 1) ISO/IEC 27001 Internal Audit and Lead Audit
- 2) ISO/IEC 20000-1 Audit
- 3) Audit Ethics
- 4) ISO/IEC 27007 Guidelines for information security management systems auditing
- 5) ISO/IEC TR 27008 Guidelines for the assessment of information security controls
- 6) ISO 19011 Guidelines for auditing management systems

2.5.2.7. Risk Management

- 1) ISO 31000 - Risk management -- Guidelines
- 2) ISO/IEC 27005 - Information Security Risk Management
- 3) NIST 800-30 Guide for Conducting Risk Assessments – Information Security
- 4) COBIT for Risks
- 5) Cloud Risk Management

2.5.2.8. Incident management

- 1) ISO/IEC 27035-1 Information security incident management - Part 1: Principles of incident management
- 2) ISO/IEC 27035-2 Information security incident management - Part 2: Guidelines to plan and prepare for incident response

2.5.2.9. Business Continuity

- 1) Business Continuity Management
- 2) Business Continuity Plan
- 3) ISO/IEC 27031 — Guidelines for information and communication technology readiness for business continuity
- 4) ISO 22301 - Societal security -- Business continuity management systems -- Requirements

2.5.2.10. IT Governance

- 1) COBIT Foundation 4, 5, 2019
- 2) COBIT Implementation 4, 5, 2019
- 3) COBIT Assessor 4, 5, 2019
- 4) COBIT for Risks
- 5) COBIT for Information Security
- 6) COBIT 5 Assessor for Security
- 7) ISO/IEC 38500 Governance of IT for the organization

2.5.2.11. IT Service Management

- 1) ITIL Foundation 3, 4 (2019)
- 2) ITIL Practitioner 3
- 3) ISO/IEC 20000-1: Service management – Requirements
- 4) ISO/IEC 20000-2: Guidance on the application of service management systems
- 5) ISO/IEC 20000-3: Guidance on scope definition and applicability of ISO/IEC 20000-1
- 6) ISO/IEC 20000-4: Process assessment model
- 7) ISO/IEC 20000-7:2019 Guidance on the Integration and Correlation of ISO/IEC 20000-1:2018 to ISO 9001:2015 and ISO/IEC 27001:2013
- 8) ISO/IEC 20000-11: Guidance on the relationship between ISO/IEC 20000-1 and service management frameworks: ITIL
- 9) ISO/IEC 20000-13: Guidance on the relationship between ISO/IEC 20000-1 and service management frameworks: COBIT

2.5.2.12. Public Key Infrastructure

- 1) PKI Fundamental and Concepts

2.5.2.13. Social engineering

- 1) Social engineering and attack and prevention techniques

2.5.2.14. Training

- 1) TOT – Training of Trainers

2.5.2.15. Analytics Psychology

- 1) MBTI – Carl Jung Methodology
- 2) Greek Archetypes - Carl Jung Methodology

2.5.3. Consulting

I provide my consulting services for projects based on:

- 1) Information Security Management Systems
- 2) ITIL
- 3) COBIT
- 4) Enterprise Architecture

I also provide projects aligned with Enterprise Architecture, COBIT, ISMS, and ITIL.

3. Contact Information

MohammadReza Mehrazma

University Lecturer, Instructor, Lead Auditor, and Consultant

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